

CONTRACT

To agree the following conditions

DESCRIPTION	REGULAR SEASON	HIGH SEASON	PEAK SEASON
Room Allotment	Based on request	Based on request	Based on request
Cut Off Days	03 days	07 days	14 days
Cancellation	within 03 days : 1 night charge	within 07 days : 1 night charge	within 14 days : 1 night charge
No-Show	FULL PAYMENT APPLIES		
Term of Payment	FULL PREPAYMENT (03 DAYS BEFORE GUEST ARRIVAL)	FULL PREPAYMENT (07 DAYS BEFORE GUEST ARRIVAL)	FULL PREPAYMENT (14 DAYS BEFORE GUEST ARRIVAL)

MAX. ROOM OCCUPANCY (Based on each room category)	DELUXE ROOM	DELUXE CHALET	PREMIER DOUBLE DOUBLE	GARDEN CLUB CHALET
1 Adult / 2 Adults	2.270.000	2.720.000	3.114.000	3.520.000
2 Adults + 1 Child*	*see below	2.720.000	3.114.000	*see below
2 Adults + 2 Children*	N/A	2.720.000	3.114.000	N/A
3 Adults**	3.010.000	3.460.000	3.854.000	4.680.000

Charge of CHILD as additional person is charged as follows: (Breakfast is Compulsory)

- Term of Child : 06 - 12.99 years old
- Term of Infant : 0 - 5.99 years old , **FREE stay with parents**

Child as Extra person	DELUXE ROOM, DELUXE CHALET	GARDEN CLUB CHALET
With Extra Bed	370,000 net/child/night	580,000 net/child/night
Without Extra Bed	110,000 net/child/night	310,000 net/child/night
Child below 6 years old	Free of Charge	Free of Charge

NOTE:

** Please mention "WITH or WITHOUT" extra bed when booking

SEASON	DATES	SURCHARGE	COMPULSORY DINNER	REMARKS
Lebaran & School Holiday	21 - 31 May 2020 & 19 Jun - 12 Jul 2020	400.000	N/A	
High Season	19 - 23 Dec 2020	400.000		
Peak Season / Year End	24 Dec 2020 - 5 Jan 2021	500.000	1.980.000	31-Dec-2020

All rates are in Rupiah, NON-Commissionable and inclusive of 21% Government Tax and Service charge.
Rooms and Surcharge rates are based on per room per night.

SPECIAL OFFER

- KIDS STAY FREE** for Deluxe Chalet room and Premier Double Double room for **maximum 2 kids up to 12 years only**
 - 1 Extra Bed will be provided at Free of charge
 - Premier Double Double Room has 02 large beds with size 160x200 cm
 - Breakfast for children are FREE

VALUE ADDED BENEFITS

1) **Honeymooner Benefit (FOC) - Advance booking is required**

- Room type : All room types
- Inclusions : Guaranteed king-size bed, flowers and fruits upon arrival and honeymoon cake.

2) **Birthday / Anniversary Benefit (FOC) - Advance booking is required**

- Room type : All room types
- Inclusions : Birthday / Anniversary cake upon arrival.



TERMS AND CONDITIONS

1) RATES AND ALLOTMENTS

- a) Room rate inclusion:
- Daily International Buffet Breakfast
 - Free Internet Access throughout the resort (including guest room)
 - Welcome drink and cold face-towel upon arrival.
 - Welcome fruits and flowers in the room upon arrival.
 - In-room tea and coffee making facilities
 - Daily replenished in-room mineral water
 - Pillow Menu
 - Free use Departure Lounge and its benefits (open open 10:00 - 22:00 hrs)
 - **Free use Wolly Kids Club & Games Centre* (opening hour from 09.00 - 21.00)**
* Wolly Kids Club for children aged 4 - 12 years old
* Games Centre for children aged 8 - 12 years old
 - Rate of New Garden Club Chalet is inclusive of the Club Lounge Facilities. *Please see details in "Club Lounge Services" page 06 of 06*
- b) **Contracted rates and /or allotments are only valid for Universitas Pelita Harapan**
And therefore you and/or your subagent CANNOT display the room rate on online platform (e.g. Website, Facebook, etc)
- c) **THIS CONTRACT RATES ARE VALID FOR KTP / KIMS / KITAS HOLDER ONLY**
* KTP is Indonesia ID held by Indonesian Citizens
* KIMS/KITAS is a working permit issued by the Indonesian government to qualified foreigners
- d) To secure the rates, please return the signed copy contract to us no later than 07 (seven) days after receiving this contract.
- e) Hotel has the right to review this contract after 3 months based on the productivity level.

2) MAXIMUM OCCUPANCY - Based on each room category

- a) Deluxe Room
- 2 Adults + 1 Child/1 Infant, OR
 - 3 Adults
- b) Premier Double Double Deluxe Chalet
- * 2 Adults + 2 Children
 - * 3 Adults
- c) Garden Club Chalet
- * 2 Adults + 1 Child/1 Infant, OR
 - * 3 Adults

3) ADDITIONAL PERSON POLICY

Compulsory Extra Bed (Inclusive of breakfast) for ADULT share in the same room as additional person is charged as follows:

- a) Adult (13 years old and above) :
- ** 740,000 net/person/room for Deluxe Room, New Deluxe Chalet and Premier Room categories
 - ** 1,160,000 net/person/room for New Garden Club Chalet Room category
- b) Maximum Extra Bed per room is 1 (one) Extra Bed or 1 (one) Baby Cot EXCEPT for Two-Bedroom Balcony Suite, two extra beds will be provided at maximum.
- c) FREE Baby cot will be provided on request

4) CHECK-IN, CHECK-OUT AND DAY USE POLICY:

- a) Check - In time: 15:00 hours.
- b) Check - Out time: 12:00 noon.
- c) Extension of check out time until 18:00 hours is subject to availability.
- d) The extension of check out time until 18:00 hours is considered as a day use and will be charged at 50% from the contract rate and check out time after 18:00 hours will be charged 100% from contract rate.

5) GROUP POLICY

a) Group rates are indicated for a booking of minimum 15 rooms / period. Please contact our Sales Department for group rate proposal.

6) PAYMENTS

- Payment with bank drafts are to be sent directly to the hotel (by courier or registered airmail);
- Payment by credit cards (company or personal) are to be made after obtaining approvals from our Credit Manager and or Financial Controller based on your requests
- Payment by telegraphic transfers are to be sent to the following bank accounts :
- Please note that Bank transfer fee will be covered by sender

BANK MANDIRI (KUTA BRANCH)	BANK CENTRAL ASIA (DENPASAR BRANCH)
Jl. Raya Kuta 456, Kuta – Bali – Indonesia	Jl. Hasanudin 58, Denpasar – Indonesia
Account Name: Padma Resort Bali at Legian IDR Account No: 145 00910 68805 US\$ Account No: 145 00910 68730 Swift Code: B M R I I D J A	Account Name : HOTEL PADMA BALI IDR Account No. : 040 133 2188

Note:

Hotel has the right to eliminate your credit facility (if any) if you fail to settle the invoice / payment within 30 days after guest departure day and all current or future bookings need to be paid in full before arrival.

7) OTHERS

- Strictly NO check-out on December 31, 2020
- NO check-in / out on Nyepi Day
- Compulsory Dinner on New Year Eve, December 31, 2020

GARDEN CLUB LOUNGE SERVICES

Operational Hours: 10.00 – 23.00

BENEFITS:

- Private check-in
- English/Japanese Newspapers
- In-room welcome flower and special fruit basket upon arrival
- 1(one) time Laundry service per stay (max. 5 pieces)
- Up-graded room amenities
- Choice of in-room breakfast or S.K.A.I. Beach Club or other outlets
- Tea / Coffee / Soft Drinks / Juices / Peanuts / Cookies during opening hours
- Afternoon tea, serving from 14.30 –
- Evening Cocktails*, serving from 17.
- Internet and Library facilities

Note:

* During Evening Cocktails Hours, childre

Children can enjoy supervised playtime and complimentary refreshments at Wolly Kids Club & Games Centre.

* Alcohol beverages will not be served for guest under 18 years old.

Above benefits are entitled for booking at Garden Club Chalet categories.