

PREFERRED CORPORATE RATES

Season	Low	Shoulder	Peak	Breakfast
From:	Sunday	Saturday	Please refer to the below peak dates	
To:	Friday	Saturday		
Deluxe Lago	RM480 Nett	RM580 Nett	RM680 Nett	01 Person
Deluxe River	RM530 Nett	RM630 Nett	RM730 Nett	01 Person

NOTES:-

- All rates quoted are in Ringgit Malaysia and **are inclusive of 6% Service Tax and non-commissionable.**
- **The rate above is inclusive of accommodation & 01 Breakfast**
- Add on Breakfast at RM42.00 Nett per person per day
- Rates may be increased without notice due to changes in, or imposition of government taxes or levies.
- Corporate rates may not be applicable for group bookings of 10 rooms and above.
- This offer is made on the condition that reservations are placed by your organization with Hotel directly. Please quote your company name when making reservations to enjoy these rates.

ADD ON BENEFITS (CORPORATE COURTESY):-

- **Complimentary in-room Mini Bar per room per stay**, non – accumulative.
- **Free Flow of Corporate Drinks (House Wine, House Beer, Soft Drinks & Juices only)** from 6.00pm – 8.00pm at River Café.
- **Complimentary 02 pieces of regular laundry service per day**, non – accumulative. Applicable for minimum of 02 nights stay & above terms and conditions apply.

Guest Room Features includes: -

- Exclusive & Luxury Room with engagingly decorated in the same Mediterranean style with a touch of Peranakan (Strait-Chinese).
- Private balconies with a view overlooking the courtyard "Lago" or the Melaka River.
- Complimentary usage of High speed Internet access in guestroom
- Flat screen TV's, DVD & CD players
- iPod docking stations, IDD phones & Mini Bar
- Fresh Ground coffee with Coffee plunger

TAXES

1) Heritage Tax

> *On 01 April 2012, the **Melaka State Government imposed a mandatory RM2.00nett Heritage Tax per occupied room per night for all hotel accommodation. This fee may change without prior notice.***

Effective 01 January 2015, Casa del Rio Melaka Hotel will begin collecting this fee directly from all your guests upon their check-out. Please help to inform all your guests about this compulsory amount to be paid directly to Hotel.

2) Tourism Tax

> In compliance with the policy of the Malaysian Government, a Tourism Tax of **RM10.00nett** flat rate per room night will be imposed on all foreign guests. Malaysians are exempted from paying the levy.

3) Sales & Service Tax (SST)

Price quoted is subjected to 6% Service Tax.

(Effective 1 September 2018, the Malaysian government has implemented Sales and Service Tax (SST) to replace the Goods and Services Tax. Under the SST clause, hotel accommodation and services rendered by Hotel is a taxable service and will be subjected to 6% service tax).

PEAK SEASONS DATES – 2020

Occasion	Super Peak Rate	Weekend Rate Apply
2020 NEW YEAR (01/01/2020, Wednesday)	21 – 31 Dec 2019 Saturday - Tuesday	
CHINESE NEW YEAR (25/01 – 26/01/2020, Saturday – Sunday)	24 – 27 Jan 2020 Friday – Monday	
GOOD FRIDAY (10/04/2020, Friday)	10 & 11 April 2020 Friday & Saturday	
LABOR DAY (01/05/2020, Friday)	01 & 02 May 2020 Friday & Saturday	
WESAK DAY (07/05/2020, Thursday)	07 – 09 May 2020 Thursday – Saturday	
HARI RAYA PUASA (24 – 25/05/2020, Sunday – Monday)	23 – 25 May 2020 Saturday – Monday	
HARI RAYA HAJI (31/07/2020, Friday)	31 July – 01 Aug 2020 Friday & Saturday	
AWAL MUHARRAM (20/8/2020, Thursday)		20 – 22 Aug 2020 Thursday – Saturday
NATIONAL INDEPENDENCE DAY (31/8/2020, Monday)	29 – 30 Aug 2020 Saturday – Sunday	
PROPHET MUHAMMAD'S BIRTHDAY (29/10/2020, Thursday)		29 – 31 Oct 2020 Thursday – Saturday
DEEPAVALI (14/11/2020, Saturday)		14 Nov 2020 Saturday
CHRISTMAS & 2020 NEW YEAR (25/12/2020 & 01/01/2020, Friday)	25 Dec 20 – 02 Jan 21 Friday – Saturday	

*****Remark: The dates for public holidays shown above are only preliminary and subject to change**

TERMS AND CONDITIONS: -

CHECK IN / CHECK OUT

Check in: After 1500 hours / Check out time is at 1200 hours. Early check-in and Late check-out rooms will be subject to availability.

Corporate rates will be accorded to guests with advance reservations only. To ensure that your valued guests enjoy the above corporate rates, kindly place your reservations at least 24 – hours in advance, either by calling our Reservations Department or by fax.

Melaka: Telephone No - 06 289 6888 Facsimile No - 06 289 6999

CONFIDENTIAL

All information contained in this agreement is private and confidential and may not be disclosed to third parties or other companies for whatever reason or purpose.

GUARANTEE OF ROOM RESERVATION/S

To facilitate smooth guest registration at check-in, all room reservations must be guaranteed. Please note that reservations without a guarantee will only be held to 16:00 hours on the day of expected arrival. Reservations may be guaranteed by any of the following methods: -

- Credit card guarantee: Please provide cardholder's (guest's) name, card number and expiry date.
- Credit application should be submitted to the hotel at least seven (7) working days prior to arrival, and is subject to the hotel's credit approval. Once approved, all accounts must be settled within 14 days. The Hotel reserves the right to refuse any new bookings on a credit basis until all outstanding accounts are settled.
- Issuance of '**Letter of Undertaking**' on Company's letterhead will be accepted subjected to the Hotel's policies.
- Company paying account will require prior approved credit facilities from the hotel management abiding to term & condition stipulated within. Only company with approved credit facility are allowed to sign to company following prior authorized letter of undertaking forms its respective company.
- In cases where payments are to be made by way of Telegraphic Transfer, the bank details are as follows: -

Pay to : **CASA DEL RIO (M) SDN BHD**
Bank : **CIMB BANK BERHAD**
Account : **800-4754-213**
Branch : **KOTA LAKSAMANA BRANCH**
Address : **NO. 69 & 71 GF & 1F, JALAN KL3/8, SEKSYEN 3,
TAMAN KOTA LAKSAMANA, 75200 MELAKA,
MALAYSIA**
Swift Code : **CIBBMYKL**